

IQAIR HEALTHPRO SERIES WARRANTY

We are proud to cover the HealthPro Series air cleaning system with a **five (5) year limited warranty**. If, within 5 years from the original purchase date by the end-user from the authorized IQAir Dealer, this air cleaner or any part thereof (with the exception of filters) is proven to be defective by reason only of faulty workmanship or materials, IQAir North America, Inc. will, at their option, repair or replace the faulty air cleaner or part free of charge for labor and materials. The warranty for replaced parts will automatically expire with the termination of the original device's warranty.

This warranty shall not apply to damage caused by misuse, wear and tear, neglect, unauthorized repair, damage caused by installation, adaptation, modification or use in an improper manner or inconsistent with IQAir's operating and maintenance instructions, or to wear or deterioration resulting from environmental conditions or to damage sustained during transit. IQAir North America, Inc. will not be liable under this warranty for any fault or damage arising from defective workmanship if the product has been serviced, repaired or modified by any person other than IQAir North America, Inc. or if the manufacturer's serial sticker has been removed or tampered with.

IQAir North America, Inc. covers the shipping costs going back to the customer for ground shipping only. Should a faster shipping service be required or if the product needs to be shipped outside the continental United States, additional shipping costs will apply and are the responsibility of the end-user. IQAir North America, Inc. does not extend its warranty nor ship products outside North America. IQAir North America, Inc. will not refund shipping, handling or insurance costs for warranty repairs. Obvious defects must be communicated to the authorized IQAir Dealer within 10 days of the purchase date.

To secure your warranty rights and prevent possible transport damage, all products must be returned in original IQAir packaging. Please keep the original packaging. Alternatively, original IQAir packaging can be ordered, for a nominal fee, from IQAir North America, Inc.

IMPORTANT NOTE: All products you wish to return for service or repair must be accompanied by a Return Authorization Number (RA Number). This number and shipping instructions can be obtained by contacting the [IQAir Technical Support Center](#). The RA Number must be clearly visible on all external packaging. IQAir North America Inc. reserves the right to refuse any shipment received without RA Number and to return the shipment at the original sender's cost.